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## Error in NeoWorldCounter

Posted by sktan7 - 2008/01/31 09:39

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Hi,  
After I installed the Newworldcounter, my system performance drop drastically.

After loading, there was an error on my browser.

[http://vivociti.com/images/fbfiles/images/error\\_neocounter.jpg](http://vivociti.com/images/fbfiles/images/error_neocounter.jpg)

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## Re>Error in NeoWorldCounter

Posted by vivociti - 2008/02/01 08:03

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hi, your problem seems like because you havent registered with Neowerx. After register, set your ID on Admin page. Just read the complete instruction from the module admin page.

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## Re>Error in NeoWorldCounter

Posted by sktan7 - 2008/02/01 10:48

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Thanks for your help.  
it is too troublesome to use.  
after I register, I cannot find registration ID,  
I have to insert some html code. Joomla does not show me a place to insert a code.

I edit the site module, the joomla told me that there is an error in your product.

Thanks anyway.

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## Re>Error in NeoWorldCounter

Posted by wireme - 2008/02/01 18:32

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hi,

dont modify the module source code if you have no idea what u re doing (You do not need to paste any HTML code to this module and in fact, there is no place for you to do that unless u re touching up / quick hack the php source code.)

You only need to login to Joomla Administrator page, click on this Module, scroll down and fill in your registered NeoCounter ID there (TextBox field) and click on "Save" button. That's all.

You should be able to read the HTML code from NeoCounter website itself. If you cant read where your ID is, place your HTML code here so we can help you and others as well.

hope it helps !

btw, feedback for admin of this website create a tutorial how to do this in a future.

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## Re>Error in NeoWorldCounter

Posted by sktan7 - 2008/02/02 00:20

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Thanks for your reply! I am now able to use NeoCounter.

I noticed that there is a bug when I tried using IE in the Joomla admin module. It hang when I was trying to save. The only action I could take was to log out.

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The error in IE as follow:

Line: 35

Char: 2

Error:'document.adminForm.task' is null or not an object

Code:0

URL:{my site}?option=com\_modules&client=&task=editA&hidemainmenu=1&id=66

I did not encounter any error when using firefox.

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